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**Attention: Ms Florence Tan**  
**Chief Operating Officer**

Dear Florence,

LETTER OF APPRECIATION

We started liaising with Boon Wui Goh and Yong Jiun Lee, Boyu Zheng, Hari Hara Sudhan since 05-2016 with regards to our project requirement for CFD simulations of Hair Process related projects.

The presales and sales team at CAD-IT demonstrated a good understanding of technical assistances and support for model set-up, problem solving for Geometry, Meshing and post-processing.

We purchased the all Ansys product solution (it is decided by our HQ). As a result of solution purchase and CAD-IT's expertise, we were able to test and run CFD simulation, verify new design and finally it helps for our process optimization, product quality etc.

Regards,

**Donald, Chen Xiaobing (Dr)**

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